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Draft 2019-22 Strategic Plan

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Our Vision
Public protection • Regulatory excellence • Optimal health
Our Mission
The College of Dental Surgeons of BC protects the public and promotes health by regulating dentists, dental therapists and certified dental assistants. It does so by establishing, monitoring and enforcing the safe, competent and ethical practice of dentistry in B.C.
Our Mandate
The College of Dental Surgeons of BC serves and protects the public, regulating dentists, dental therapists, and certified dental assistants by: <ul style="list-style-type: none">• Setting requirements for certification, registration, standards of practice and ethics• Establishing requirements for, and monitoring, continuous competency• Investigating and resolving complaints
Our Values
The College of Dental Surgeons of BC demonstrates trustworthiness and promotes professional excellence by being: <ul style="list-style-type: none">• Ethical, open and transparent• Fair and accountable• Respectful and courteous• Objective and evidence-informed• Inclusive and embracing diversity• Patient-centred and engaged with the public



Our Goals and Initiatives
Goal 1: Improve outcomes for the public through clearly stated standards of competence and conduct for dentists, dental therapists and certified dental assistants.
<i>Initiatives</i> <u>We will do this by:</u> <ul style="list-style-type: none">• Developing and maintaining standards and guidance that are clear, consistent, enforceable and up to date• Establishing effective and timely Board review and oversight of standards and guidance
Goal 2: Identify and strengthen productive relationships with stakeholders.
<i>Initiatives</i> <u>We will do this by:</u> <ul style="list-style-type: none">• Sharing information and consulting broadly with the public and other stakeholders• Actively engaging the public and patients in decision making while being mindful of equity and diversity• Ensuring that we provide relevant and timely information that the public needs to make informed decisions about their health care• Communicating and collaborating effectively with key organizations and stakeholders
Goal 3: Embrace leading regulatory practices to protect the public.
<i>Initiatives</i> <u>We will do this by:</u> <ul style="list-style-type: none">• Using data and risk assessment to enhance regulatory effectiveness



- Using leading regulatory practices, such as the principles of right-touch regulation¹, to guide strategic decision-making and improve processes
- Increasing organizational capacity to anticipate and respond to external forces and future challenges with agility, resilience and openness
- Updating and implementing a comprehensive mandatory quality assurance program so that the public is well-served by competent health professionals

Goal 4: Strengthen and clarify governance to support our mandate

Initiatives

We will do this by:

- Initiating a governance review to improve our governance model and identifying and responding to gaps and opportunities
- Developing guidelines and procedures to sustain effective relationships within and between Board and staff
- Providing support for Board and staff to be knowledgeable and competent in all matters of professional regulation and good governance
- Developing and implementing an annual board workplan

¹ Professional Standards Authority, (2015). *Right-touch regulation*. Available at: www.professionalstandards.org.uk/what-we-do/improving-regulation/right-touch-regulation