

CDSBC Committee Report to Board For Public Agenda

Committee Name	Inquiry Committee
Submitted by	Dr. Greg Card, Chair
Submitted on	17 May 2019
Meeting Frequency	From 01 February 2019 until 30 April 2019, the Inquiry Committee as a whole met on the following dates:

- 01 February 2019 (in-person)
- 05 March 2019
- 16 April 2019

Inquiry Committee Panels met on the following dates:

- 05 February 2019
- 13 March 2019
- 14 March 2019
- 18 March 2019
- 26 March 2019
- 01 April 2019
- 02 April 2019
- 03 April 2019
- 08 April 2019
- 09 April 2019
- 23 April 2019
- 30 April 2019

Matters Under Consideration

In addition, a Panel of the Inquiry Committee meets electronically on a weekly basis to review new complaints received and direct how each new file is to be handled (normally through investigation or early resolution).

Between 01 November 2018 and 31 January 2019, Inquiry Committee Panels received information and provided direction regarding files involving 46 dentists and 1 certified dental assistant under review. The files were referred to a Panel for one of the following reasons: (1) complex; (2) the registrant asked to meet with a Panel; (3) the registrant is a member of or related to a member of the CDSBC Board, Committee, or staff; (4) for



consideration of proposals from registrants regarding complaint dispositions or (5) failed remediation and with additional complaints.

**Inquiry Committee
Training**

An in-person training session was held on 01 February 2019.

Statistics/Report

64 files were opened and 74 files were closed between 01 February 2019 and 30 April 2019.

Future Trends

It appears the number and complexity of complaints received over the past two years has continued to increase. This has resulted in the number of complaints received being greater than those files closed. We anticipate appointing 2-3 additional part-time inspectors in the near future to assist with investigations.