



Management Report for August 2017

PUBLIC

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UBC DENTISTRY - 1

Orientation Lunch

Registrar/CEO Jerome Marburg and Director of Professional Practice Chris Hacker hosted a welcome “lunch and learn” style event for 56 incoming DMD students on 28 August as part of their year 1 orientation. The objective of this annual event is to welcome the students to the profession, introduce the College as the dental regulator, and position the College as a resource to them throughout their professional careers.

Year 1 Lecture: “Medico-Legal Aspects of Dental Records”

On 1 September, Director of Professional Practice Chris Hacker and Complaint Investigator Dr. Meredith Moores delivered a lecture on dental records and regulation to year 1 DMD students. Some of the key points they addressed: the patient record is a dynamic medico-legal document and is the core to clinical practice; the requirements for the comprehensive content of medical records; how comprehensive records are necessary to facilitate continuity of clinical care and support the informed consent process.

Year 3 Lectures: “Creating Good Case Notes and “Jurisprudence and Negligence”

On 28 September, Dr. Chris Hacker, Deputy Registrar and Director of Professional Practice, and Greg Cavouras, General Counsel, delivered back-to-back lectures to third year DMD students on the topics above.



- In “Creating Good Case Notes” they covered the essentials of dental recordkeeping; what should be included (and not included) in patient progress notes; and informed consent, including for child patients
- In “Jurisprudence and Negligence” they discussed the role of the College vs. the courts; the difference between negligence and incompetence; and public expectations of self-regulated professions.

OPIOID CRISIS / INFORMATION PACKAGE - 2

Responding to Canada’s opioid crisis is on the list of strategic plan items for the coming year. Staff have been gathering the latest information on pain prescribing, which is widely considered to be a contributing factor to the crisis. The College has been seeking out educational opportunities that can inform our approach, including:

- “Preventing Opioid Harms through Patient Education”, webinar on 1 August attended by Dr. Meredith Moores and Director of Communications Anita Wilks. This was part of a series presented by the Canadian Centre on Substance Use and Addiction featuring the Institute for Safe Medication Practices Canada (ISMP), the Canadian Patient Safety Institute and Patients for Patient Safety Canada (1 August).
- “The Opioid Crisis – a deeper understanding between exam rooms and ivory towers,” presented by University of Alberta professor Dr. Hakique Virani as part of the College of Physicians and Surgeons of BC’s Annual Education Day on 29 September and attended by Dr. Moores (29 September).
- Prescribers Course offered by the College of Physicians and Surgeons of BC (13 October). Dr. Moores attended this course, which covers strategies for recognizing and managing opioid dependence and addiction as well as the pitfalls in the prescribing of potentially habituating medications for non-cancer chronic pain. This course is more applicable for medical practitioners who manage addiction and long-term chronic pain.

Note that although these dates were spread over three months, all are included here for the Board’s ease of reference.



The College will be distributing an opioid information package to all dentists this fall, together with a copy of CDSBC's own standards & guidelines document on prescribing and dispensing drugs. The three external documents are:

- **Navigating Opioids for Chronic Pain** (prescriber document)

This infographic, produced by the Institute for Safe Medical Practices Canada, uses morphine equivalents to illustrate how the risk of harm increases with the dosage.

- **Summary of recommendations from the 2017 Canadian Opioid Prescribing Guideline.**

The source document is the *Canadian Guideline for Safe and Effective Use of Opioids in the Management of Chronic Non-Cancer Pain*, which was updated as part of the Joint Statement of Action to Address the Opioid Crisis in Canada. It is more than 100 pages long and available online. This one-page document captures the key recommendations in the Guideline.

- **Five questions to ask about your medications when you see your doctor, dentist, nurse or pharmacist** (patient document)

Although the original version of this document did not include "dentists" in the title, the Institute for Safe Medical Practices Canada was extremely responsive when asked if that change could be made. As a result, they created a version that includes dentists in the headline, and added the CDSBC logo.

PUBLIC NOTICE – DR. DAVEPAL S. DHILLON

Dr. Dhillon is a general dentist who practises in Victoria. This matter was scheduled for hearing August 30 and 31 and was not resolved prior to the hearing announcement (according the College's Complaints and Discipline Publication Policy, hearings are announced two to four weeks in advance). After the hearing announcement but prior to the start date of the hearing, Dr. Dhillon proposed a resolution pursuant to the *Health Professions Act* that. The resolution was accepted by the Inquiry Committee and the hearing was cancelled.



Dr. Dhillon admitted that he failed to comply with a Memorandum of Agreement and Understanding, and failed to respond to requests for information and inquiries from the College. His agreement with the College includes a reprimand, a suspension, a fine, a payment towards CDSBC's investigation costs, and completion of an ethics course.

Under the HPA, this matter requires publication. The notice was published to the website on 13 September.